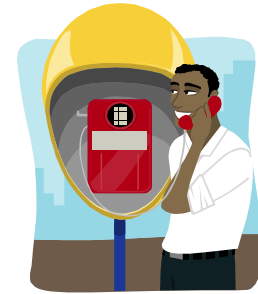




Hazard #1 Communication Failure

(Check EOP KIT INVENTORY)



Effective Communication is key to following through with the Emergency Operation Plan. It is imperative for staff to follow appropriate channels for communicating information to their supervisor, which will ensure appropriate and effective communication within the agency.

Public Emergency Shelters: When conditions warrant, the Public Safety office may establish community-based shelters for local residents who may be required to evacuate their homes or work places. Normally, shelters are set up at locations where residents can seek refuge, as well as sleep and eat. The Central Maryland Chapter of the American Red Cross operates shelters, and information and locations of shelters are issued via radio and television.

Carroll County: **WTTR 1470 AM, WGRX FM, 97.9 WIYY FM, 1090 WBAL AM, a preprogrammed NWS weather radio, or television stations WMAR Channel 2, WBAL Channel 11, WJZ Channel 13, and WBFF Channel 45.** Call 1-888-5 GET EOC (1-888-543-8362) to obtain emergency information on available county programs and services.

Montgomery County Emergency Activation Radio Stations: WMAL 630 AM, WTOP 1500 AM, WWRC 1260 AM, WKYS 93.9 FM. EMERGENCY MANAGEMENT | Box 4177 | Gaithersburg, MD 20885, 240-777-2300.

Important Phone Numbers Emergencies (Fire/Emergency Medical Services/Police) 9-1-1

Carroll County 911 Non-Emergency	410-386-2260
FBI	410-265-8080
Maryland Tips Line (To report suspicious activity)	1-800-462-TIPS (8477)
Fire Marshall	410-552-0154
Hampstead Police Department	410-239-8954
Manchester Police Department	410-239-6900
Sykesville Police Department	410-795-0757
Taneytown Police Department	410-751-1150
Westminster Police Department	410-848-4646
Maryland State Police (Westminster)	410-386-3000
Chevy Chase Village Police	301-654-7302
Gaithersburg City Police	301-258-6400
Rockville City Police	301-309-3100
Maryland State Police (Rockville)	301-424-2101
Montgomery County Sheriff's Office	240-777-7000
Natural Resources Police	410-356-7060
Carroll County Health Department	410-857-5000 or 410-876-2152
Montgomery County Health Department (Rockville)	240-777-3120
Carroll County Public Schools	410-751-3000
Montgomery County Public Schools (Board of Ed)	301-279-3617
Carroll County Roads	410-386-6717
Poison Center	1-800-492-2414
American Red Cross	410-848-4334
United Way's First Call for Help	410-685-0525 or 1-800-492-0618
Baltimore Gas and Electric	1-877-778-2222 or 410-685-0123



Reminder: Check your EOP Kit Inventory and replenish it as needed.